

New To Online?

A Reference for Students New to SNL Online

DEPAUL



SNLONLINE

School for New Learning

A Reference for Students New to Online

Interactive Tutorial on taking an Online Course

Are you taking an online course for the first time? Or are you new to Desire2Learn? This SNL Online Orientation is for you! Visit <http://www.snlonline.depaul.edu/Prospects/newtoonline.asp> to view Taking Online Courses in D2L.

Accessing Your Online Course in Desire2Learn

You can login to your course at <https://d2l.depaul.edu/> using your campus connect username and password. You can find your Campus Connect login credentials in the conditional admission letter that you received from SNL. If you do not have your Campus Connect login credentials, please call DePaul's Technology Support Center (TSC) at 312-362-8765. The TSC will be able to assist you with your Campus Connect login credentials. We recommend that you login to your course several days before it begins during preview week, so that you can be sure your username and password are correct.

Desire2Learn Features

This platform has some different features, including a discussion format that shows where you are in context, and a Drop Box to manage your work and faculty feedback. The materials are grouped together by module, so everything you need for Module 1 will be within Module 1. Look for resources on how to use D2L in the Student Resources box on the home page of your course.

You should use the Content tab, and just go step by step through the module contents, clicking on each reading and link. All the discussions you need, and all the assignment directions, should be there in order. Just start each module at the top and work your way through. Your instructor will use a checklist with due dates and links to help you manage your progress through the course.

Desire2Learn Quick Guides and Training

For information on how to use Desire2Learn, please refer to the Quick Guides available at <http://www.itd.depaul.edu/website/students/trainingmaterials.asp>. Click on Desire2Learn link to access the Quick Guides. You can also sign up for training by clicking on the "training" tabs on the left hand navigation bar.

Technical Requirements

Consistent access to a computer with an Internet connection and an email account is a requirement for all online courses. Please see http://www.snlonline.depaul.edu/Prospects/technical_requirements.asp for technical requirements your computer systems must meet throughout the course.

Technical Support

Please contact the DePaul Technology Support Center for technical support with using Desire2Learn or for general technical support including questions about Campus Connect. DePaul's Technology Support Center (TSC) can be reached at 312-362-8765. TSC's hours of operation are Monday through Thursday 8am to 8pm, Friday 8am to 5pm, Saturday 8am to 4pm and Sunday, Noon to 4pm.

Academic Calendar

For quarter start and end dates, registration and tuition deadlines, please visit the University's Academic Calendar at <http://oaa.depaul.edu/what/calendar.jsp>.

Please note that most courses will start the first week of the quarter, but may not start on the first day. Your instructor will notify you of the official start date for your course. If you do not receive an email from your instructor by the end of the first week of your course, please email us at snlonline@depaul.edu or call us at 1-866-SNL-FORU. Some courses run for five weeks and begin later during the quarter. For a list of late start courses, please visit <http://www.snlonline.depaul.edu/Current/registration.asp>

Email Address

You will be receiving important information via email at your "Preferred" email address listed on Campus Connect. If your email address has recently changed, you must update your email address under the "Home" and "Preferred" fields on Campus Connect. Log into Campus Connect at <https://campusconnect.depaul.edu/>, Go to 'Demographic Portfolio' and update your email address..

Books and Syllabi

You can order your books at <http://www.mbsdirect.net>. **Please note: books for SNL online courses are not available at the on-campus bookstore.** Visit <http://snlonline.depaul.edu/multimedia/howtobuybooks/howtobuybooks.html> for an interactive tutorial on how to order your books on MBS Direct. Your course syllabus can be downloaded at <http://www.snlonline.depaul.edu/Current/registration.asp>.

DePaul ID Card

Online learning students who reside outside the Chicago area are also eligible to receive a DePaul Card, without a face picture, to show their affiliation with DePaul, access library resources and apply for relevant student discounts. For information on obtaining a DePaul ID card, please visit http://is.depaul.edu/systems/cards_passes/depaul_id.asp.

DePaul Central

Visit <http://depaulcentral.depaul.edu/> for help with questions related to financial aid, tuition, grades and other student service related questions. You can get live online help on the DePaul Central website.

The Learning Center

Visit The Learning Center at <http://depaul.edu/learningcenter> for learning how to perform important transactions through Campus Connect. The navigation videos at the Learning Center will show you step-